

Field Service Technician

Qualifications:

A qualified candidate must have the following skills or abilities:

- Troubleshoot and perform complex repairs correctly in the field, such as pumps, hydraulic, engine, transmissions, HVAC, and electrical issues and repairs.
- At least 1 year of field or shop service tech, troubleshooting, and repair skills of heavy equipment such as Water Trucks, Fuel Trucks, etc.
- Excellent customer service skills. Must be able to effectively communicate, both written and verbally, with customers and employees in a professional manner.
- Must have own tools (Required)
- Ability to be productive by working efficiently and effectively with a high energy level.
- Ability to work with limited supervision.
- Must be able to work required hours.
- Must have a clean and valid driver's license.

Essential Functions:

- Works safely at all times and adheres to all applicable safety policies; complies with all company policies, procedures, and standards
- Performs basic to intermediate repairs and troubleshooting off-site with minimal supervision
- Performs basic to intermediate troubleshooting and diagnoses of equipment malfunctions and failures
- Removes and installs parts, disassembles and assembles components to Factory specifications
- Tests, makes adjustments, and verifies proper operation of all repairs and adjustments
- Prepares and completes all job-related documents, writes service reports, orders parts, and maintains clear customer records
- Operates equipment and vehicles with possession of all necessary licenses and certificates
 Maintains service vehicle inspection records, daily inspections, and driver logs as required by the Department of Transportation
- Adheres to contamination control and HAZMAT rules and regulations
- Maintains all company equipment, tools, and vehicles in a good, clean, and working order
- Communicates job progress to supervisor and customer as needed
- Projects professionalism with both internal and external customers, including personal appearance
- Requires regular and punctual employee attendance
- Performs other duties as assigned



Who We Are:

Niece Equipment Rental has proudly served and represented the construction industry for nearly 40 years. Committed to customer success across Texas, Niece strives every day to deliver excellence across the full range of equipment, including sales, rental, service, and technology solutions. We are dedicated to being Your First Choice.

What we can offer you:

- Pay based on experience
- Paid vacation
- 401 k
- Insurance
- Biweekly pay
- Paid holidays
- Assigned service truck.
- Mon Fri work schedule with an occasional Saturday if necessary
- Uniforms provided

If you are interested in the position, please contact Zac Zearfoss at 512-749-5013